

### Web Course Evaluation Questionnaire

Please rate the following characteristics of this course as quickly and honestly as possible. For each item, simply **circle** the number that best represents your attitude or opinion.

Instruction/Instructor Characteristics					
	Very Poor	Poor	Avg	Good	Very Good
1. The clarity with which the class assignments were communicated.	1	2	3	4	5
2. The degree to which the pre-prepared graphics helped you gain a better understanding of the course material.	1	2	3	4	5
3. The production quality of the pre-prepared graphics used for the class.	1	2	3	4	5
4. The timeliness with which papers, tests, and written assignments were graded and returned.	1	2	3	4	5
5. The degree to which the types of instructional techniques that were used to teach the class (e.g., lectures, demonstrations, online discussions, case studies, etc.) helped you gain a better understanding of the class material.	1	2	3	4	5

6. The extent to which the course management tool was free of distractions (e.g., clean interface, easy to follow instructions, etc.)	1	2	3	4	5
7. The extent to which the instructor made the students feel they were part of the class and "belonged".	1	2	3	4	5
8. The instructor's communication skills.	1	2	3	4	5
9. The instructor's organization and preparation for class.	1	2	3	4	5
10. The instructor's general level of enthusiasm.	1	2	3	4	5
11. The instructor's teaching ability.	1	2	3	4	5
12. The extent to which the instructor encouraged class participation.	1	2	3	4	5
13. The in-person/telephone accessibility of the instructor outside of class.	1	2	3	4	5
14. The instructor's professional behavior.	1	2	3	4	5
15. Overall, this instructor was:	1	2	3	4	5

	Very Poor	Poor	Avg	Good	Very Good
16. The quality of the course content, graphics, and navigation.	1	2	3	4	5
17. The quality of the streaming sound and video when applicable.	1	2	3	4	5
18. The adequacy of the computer screen size for the class materials presented.	1	2	3	4	5
17. The promptness with which the instructor recognizes and answers student email and bulletin board messages.	1	2	3	4	5
18. The degree of confidence you have classes will not be temporarily interrupted or canceled due to technical problems.	1	2	3	4	5

### Course/Program Management and Coordination

	Very Poor	Poor	Avg	Good	Very Good
19. Your reaction to the present means of material exchange between you and the course instructor.	1	2	3	4	5
20. Your ability to access a library when, and if, needed.	1	2	3	4	5

21. The general conscientiousness of the site/class coordinator, e.g., in delivering materials, solving technical problems.	1	2	3	4	5
22. The accessibility of the help desk or course coordinator.	1	2	3	4	5
23. The degree to which the helpdesk or someone was able to help you trouble shoot system problems.	1	2	3	4	5
24. The promptness with which class materials were delivered/sent to either you or the site.	1	2	3	4	5
25. Your ability to access help desk personnel when needed.	1	2	3	4	5
26. The ease of class enrollment and registration procedures.	1	2	3	4	5

This evaluation form is designed and validated by Dr. Paul Biner at Ball State University, and presented here with permission.