

# Accreditation Survey 2006 Cuyamaca Student N = 907

## 1. Faculty foster an open environment for student-teacher discussion of ideas related to course content.

	Frequency	Percent
Strongly Agree	352	40.4
Agree	421	48.3
Neutral	94	10.8
Disagree	4	.5
<b>Total</b>	<b>871</b>	<b>100.0</b>
Don't Know, N/A	36	
Total	907	

## 2. External college publications (e.g., class schedule, student handbook, catalog) provide accurate information.

	Frequency	Percent
Strongly Agree	369	41.7
Agree	411	46.4
Neutral	89	10.1
Disagree	14	1.6
Strongly Disagree	2	.2
<b>Total</b>	<b>885</b>	<b>100.0</b>
Don't Know, N/A	20	
No Response	2	
Total	907	

## 3. This College, as a whole, supports academic freedom.

	Frequency	Percent
Strongly Agree	311	36.0
Agree	407	47.1
Neutral	128	14.8
Disagree	18	2.1
<b>Total</b>	<b>864</b>	<b>100.0</b>
Don't Know, N/A	40	
No Response	3	
Total	907	

**4. In general, instructors at this College attempt to be fair and objective in their presentation of course materials.**

	Frequency	Percent
Strongly Agree	271	30.4
Agree	465	52.2
Neutral	127	14.3
Disagree	23	2.6
Strongly Disagree	4	.4
<b>Total</b>	<b>890</b>	<b>100.0</b>
Don't Know, N/A	15	
No Response	2	
Total	907	

**5. The College has an effective planning process.**

	Frequency	Percent
Strongly Agree	179	22.0
Agree	395	48.5
Neutral	208	25.6
Disagree	27	3.3
Strongly Disagree	5	.6
<b>Total</b>	<b>814</b>	<b>100.0</b>
Don't Know, N/A	88	
No Response	5	
Total	907	

**6. The College involves appropriate segments of the College community in institutional planning.**

	Frequency	Percent
Strongly Agree	131	17.9
Agree	341	46.6
Neutral	243	33.2
Disagree	14	1.9
Strongly Disagree	2	.3
<b>Total</b>	<b>731</b>	<b>100.0</b>
Don't Know, N/A	171	
No Response	5	
Total	907	

**7. The College provides sufficient technological resources to support its educational programs.**

	Frequency	Percent
Strongly Agree	269	31.2
Agree	435	50.5
Neutral	123	14.3
Disagree	28	3.3
Strongly Disagree	6	.7
<b>Total</b>	<b>861</b>	<b>100.0</b>
Don't Know, N/A	38	
No Response	8	
Total	907	

**8. The College provides adequate staffing to support its educational programs.**

	Frequency	Percent
Strongly Agree	225	26.3
Agree	451	52.7
Neutral	142	16.6
Disagree	32	3.7
Strongly Disagree	5	.6
<b>Total</b>	<b>855</b>	<b>100.0</b>
Don't Know, N/A	39	
No Response	13	
Total	907	

**9. Course outlines and syllabi clearly specify the subject matter to be covered, the skills to be acquired by the students, and the methods of evaluation used by faculty.**

	Frequency	Percent
Strongly Agree	322	36.5
Agree	435	49.3
Neutral	108	12.2
Disagree	17	1.9
Strongly Disagree	1	.1
<b>Total</b>	<b>883</b>	<b>100.0</b>
Don't Know, N/A	17	
No Response	7	
Total	907	

**10. Instructional methods are compatible with my learning needs.**

	Frequency	Percent
Strongly Agree	241	27.2
Agree	458	51.6
Neutral	160	18.0
Disagree	24	2.7
Strongly Disagree	4	.5
<b>Total</b>	<b>887</b>	<b>100.0</b>
Don't Know, N/A	10	
No Response	10	
Total	907	

**11. General education course offerings are sufficient for me to complete my program within a reasonable period of time.**

	Frequency	Percent
Strongly Agree	192	22.8
Agree	402	47.8
Neutral	171	20.3
Disagree	57	6.8
Strongly Disagree	19	2.3
<b>Total</b>	<b>841</b>	<b>100.0</b>
Don't Know, N/A	61	
No Response	5	
Total	907	

**12. Course offerings in my major are sufficient for me to complete my program within a reasonable period of time.**

	Frequency	Percent
Strongly Agree	165	20.6
Agree	313	39.0
Neutral	197	24.6
Disagree	100	12.5
Strongly Disagree	27	3.4
<b>Total</b>	<b>802</b>	<b>100.0</b>
Don't Know, N/A	100	
No Response	5	
Total	907	

**13. Students receive adequate academic advising regarding educational courses, programs, and transfer policies.**

	Frequency	Percent
Strongly Agree	187	22.7
Agree	341	41.3
Neutral	196	23.8
Disagree	82	9.9
Strongly Disagree	19	2.3
<b>Total</b>	<b>825</b>	<b>100.0</b>
Don't Know, N/A	76	
No Response	6	
Total	907	

**14. Generally, instructors clearly define how I will be graded.**

	Frequency	Percent
Strongly Agree	301	33.6
Agree	449	50.2
Neutral	123	13.7
Disagree	18	2.0
Strongly Disagree	4	.4
<b>Total</b>	<b>895</b>	<b>100.0</b>
Don't Know, N/A	8	
No Response	4	
Total	907	

**15. This College provides adequate support services to its students regardless of service location or delivery methods.**

	Frequency	Percent
Strongly Agree	167	21.2
Agree	403	51.3
Neutral	191	24.3
Disagree	21	2.7
Strongly Disagree	4	.5
<b>Total</b>	<b>786</b>	<b>100.0</b>
Don't Know, N/A	115	
No Response	6	
Total	907	

**16. The College supports extra-curricular activities that promote lifelong learning for its students.**

	Frequency	Percent
Strongly Agree	168	22.9
Agree	305	41.6
Neutral	217	29.6
Disagree	36	4.9
Strongly Disagree	7	1.0
<b>Total</b>	<b>733</b>	<b>100.0</b>
Don't Know, N/A	172	
No Response	2	
Total	907	

**17. The equipment in the LRC (e.g., VCRs, DVD players, CD ROM players, televisions) is properly maintained.**

	Frequency	Percent
Strongly Agree	181	25.9
Agree	298	42.7
Neutral	178	25.5
Disagree	33	4.7
Strongly Disagree	8	1.1
<b>Total</b>	<b>698</b>	<b>100.0</b>
Don't Know, N/A	207	
No Response	2	
Total	907	

**18. The LRC's collection, such as books, periodicals, media resources, and online databases, is adequate to meet the needs of my educational program.**

	Frequency	Percent
Strongly Agree	200	27.0
Agree	333	44.9
Neutral	175	23.6
Disagree	29	3.9
Strongly Disagree	5	.7
<b>Total</b>	<b>742</b>	<b>100.0</b>
Don't Know, N/A	165	
Total	907	

19. LRC staff provide effective assistance in using the LRC resources - print and outline - to find needed information.

	Frequency	Percent
Strongly Agree	181	25.6
Agree	341	48.2
Neutral	168	23.8
Disagree	13	1.8
Strongly Disagree	4	.6
<b>Total</b>	<b>707</b>	<b>100.0</b>
Don't Know, N/A	197	
No Response	3	
Total	907	

20. In general, the librarians have helped me to be more successful in my courses.

	Frequency	Percent
Strongly Agree	139	21.6
Agree	229	35.5
Neutral	234	36.3
Disagree	37	5.7
Strongly Disagree	6	.9
<b>Total</b>	<b>645</b>	<b>100.0</b>
Don't Know, N/A	258	
No Response	4	
Total	907	

21. Library hours are adequate to meet my educational needs.

	Frequency	Percent
Strongly Agree	159	21.3
Agree	347	46.6
Neutral	153	20.5
Disagree	72	9.7
Strongly Disagree	14	1.9
<b>Total</b>	<b>745</b>	<b>100.0</b>
Don't Know, N/A	158	
No Response	4	
Total	907	

**22. The LRC provides adequate access to materials (on-campus and online) to meet my educational needs.**

	Frequency	Percent
Strongly Agree	183	25.3
Agree	364	50.4
Neutral	149	20.6
Disagree	23	3.2
Strongly Disagree	3	.4
<b>Total</b>	<b>722</b>	<b>100.0</b>
Don't Know, N/A	174	
No Response	11	
Total	907	

**23. Access to computer labs in the LRC is adequate for my educational needs.**

	Frequency	Percent
Strongly Agree	186	25.3
Agree	371	50.5
Neutral	143	19.5
Disagree	28	3.8
Strongly Disagree	7	1.0
<b>Total</b>	<b>735</b>	<b>100.0</b>
Don't Know, N/A	159	
No Response	13	
Total	907	

**24. In general, my instructors seem to know about current issues in their field of expertise.**

	Frequency	Percent
Strongly Agree	344	38.7
Agree	421	47.3
Neutral	104	11.7
Disagree	19	2.1
Strongly Disagree	2	.2
<b>Total</b>	<b>890</b>	<b>100.0</b>
Don't Know, N/A	12	
No Response	5	
Total	907	

**25. Safety hazards are removed promptly.**

	Frequency	Percent
Strongly Agree	171	24.3
Agree	315	44.7
Neutral	183	26.0
Disagree	25	3.5
Strongly Disagree	11	1.6
<b>Total</b>	<b>705</b>	<b>100.0</b>
Don't Know, N/A	194	
No Response	8	
Total	907	

**26. In general, the classrooms are large enough to comfortably accommodate all students enrolled in a given course.**

	Frequency	Percent
Strongly Agree	216	24.4
Agree	409	46.1
Neutral	157	17.7
Disagree	87	9.8
Strongly Disagree	18	2.0
<b>Total</b>	<b>887</b>	<b>100.0</b>
Don't Know, N/A	18	
No Response	2	
Total	907	

**27. In the courses that require a lab, the equipment provided is adequate to meet the needs of the course.**

	Frequency	Percent
Strongly Agree	194	25.7
Agree	376	49.7
Neutral	147	19.4
Disagree	29	3.8
Strongly Disagree	10	1.3
<b>Total</b>	<b>756</b>	<b>100.0</b>
Don't Know, N/A	147	
No Response	4	
Total	907	

**28. The College clearly states the role of students in institutional governance.**

	Frequency	Percent
Strongly Agree	129	18.8
Agree	321	46.9
Neutral	197	28.8
Disagree	29	4.2
Strongly Disagree	9	1.3
<b>Total</b>	<b>685</b>	<b>100.0</b>
Don't Know, N/A	210	
No Response	12	
Total	907	

**29. The College is committed to continuous improvement of the student learning process.**

	Frequency	Percent
Strongly Agree	202	24.7
Agree	426	52.0
Neutral	174	21.2
Disagree	15	1.8
Strongly Disagree	2	.2
<b>Total</b>	<b>819</b>	<b>100.0</b>
Don't Know, N/A	83	
No Response	5	
Total	907	

**30. I am aware of the College's mission, vision, and values.**

	Frequency	Percent
Strongly Agree	158	20.5
Agree	316	40.9
Neutral	208	26.9
Disagree	63	8.2
Strongly Disagree	27	3.5
<b>Total</b>	<b>772</b>	<b>100.0</b>
Don't Know, N/A	128	
No Response	7	
Total	907	

**31. I have the opportunity to participate in the College's planning processes, either directly or through representatives.**

	Frequency	Percent
Strongly Agree	103	15.3
Agree	251	37.2
Neutral	228	33.8
Disagree	70	10.4
Strongly Disagree	22	3.3
<b>Total</b>	<b>674</b>	<b>100.0</b>
Don't Know, N/A	229	
No Response	4	
Total	907	

**32. I have the opportunity to provide feedback on how to improve my learning experience at the College.**

	Frequency	Percent
Strongly Agree	145	19.7
Agree	304	41.2
Neutral	215	29.2
Disagree	53	7.2
Strongly Disagree	20	2.7
<b>Total</b>	<b>737</b>	<b>100.0</b>
Don't Know, N/A	165	
No Response	5	
Total	907	

**33. The College has clearly defined general education requirements for all of its academic and vocational degree programs.**

	Frequency	Percent
Strongly Agree	193	23.6
Agree	392	47.9
Neutral	180	22.0
Disagree	42	5.1
Strongly Disagree	12	1.5
<b>Total</b>	<b>819</b>	<b>100.0</b>
Don't Know, N/A	83	
No Response	5	
Total	907	

**34. The College fosters an environment of ethical behavior.**

	Frequency	Percent
Strongly Agree	215	25.4
Agree	432	51.1
Neutral	171	20.2
Disagree	20	2.4
Strongly Disagree	7	.8
<b>Total</b>	<b>845</b>	<b>100.0</b>
Don't Know, N/A	56	
No Response	6	
Total	907	

**35. I have adequate access to computers on campus.**

	Frequency	Percent
Strongly Agree	249	30.4
Agree	395	48.3
Neutral	138	16.9
Disagree	25	3.1
Strongly Disagree	11	1.3
<b>Total</b>	<b>818</b>	<b>100.0</b>
Don't Know, N/A	82	
No Response	7	
Total	907	

**36. I use the computers on campus to access my online classes.**

	Frequency	Percent
Strongly Agree	161	26.0
Agree	214	34.6
Neutral	147	23.7
Disagree	59	9.5
Strongly Disagree	38	6.1
<b>Total</b>	<b>619</b>	<b>100.0</b>
Don't Know, N/A	265	
No Response	23	
Total	907	

**37. In general, the assistance in the tutoring labs has helped me with my educational needs.**

	Frequency	Percent
Strongly Agree	145	25.2
Agree	205	35.7
Neutral	167	29.0
Disagree	40	7.0
Strongly Disagree	18	3.1
<b>Total</b>	<b>575</b>	<b>100.0</b>
Don't Know, N/A	322	
No Response	10	
Total	907	

**38. I have adequate opportunity to communicate with my instructors outside of class (e.g., email, office hours, telephone, before/after class).**

	Frequency	Percent
Strongly Agree	273	32.2
Agree	426	50.2
Neutral	121	14.3
Disagree	21	2.5
Strongly Disagree	7	.8
<b>Total</b>	<b>848</b>	<b>100.0</b>
Don't Know, N/A	56	
No Response	3	
Total	907	

**39. In general, I am satisfied with my interaction with faculty.**

	Frequency	Percent
Strongly Agree	262	29.5
Agree	456	51.4
Neutral	141	15.9
Disagree	22	2.5
Strongly Disagree	7	.8
<b>Total</b>	<b>888</b>	<b>100.0</b>
Don't Know, N/A	15	
No Response	4	
Total	907	

**40. Faculty treat all students fairly and respectfully.**

	Frequency	Percent
Strongly Agree	252	28.8
Agree	428	49.0
Neutral	158	18.1
Disagree	30	3.4
Strongly Disagree	6	.7
<b>Total</b>	<b>874</b>	<b>100.0</b>
Don't Know, N/A	23	
No Response	10	
Total	907	

**41. In general, College staff are helpful in answering my questions about the College (e.g., available student services, instructional programs offered, degree or transfer requirements).**

	Frequency	Percent
Strongly Agree	238	27.9
Agree	406	47.6
Neutral	173	20.3
Disagree	29	3.4
Strongly Disagree	7	.8
<b>Total</b>	<b>853</b>	<b>100.0</b>
Don't Know, N/A	44	
No Response	10	
Total	907	

**42. Opportunities are available on campus for me to learn about other cultures.**

	Frequency	Percent
Strongly Agree	166	23.1
Agree	324	45.0
Neutral	182	25.3
Disagree	34	4.7
Strongly Disagree	14	1.9
<b>Total</b>	<b>720</b>	<b>100.0</b>
Don't Know, N/A	179	
No Response	8	
Total	907	

**43. Special events (e.g., athletics, cultural celebrations, concerts, art exhibits) on campus have been effective in increasing my sensitivity to other racial/ethnic groups.**

	Frequency	Percent
Strongly Agree	128	21.0
Agree	213	35.0
Neutral	198	32.5
Disagree	49	8.0
Strongly Disagree	21	3.4
<b>Total</b>	<b>609</b>	<b>100.0</b>
Don't Know, N/A	290	
No Response	8	
Total	907	

**44. Diversity in regard to age, gender and ethnicity at this College is actively promoted.**

	Frequency	Percent
Strongly Agree	213	27.7
Agree	350	45.5
Neutral	179	23.2
Disagree	21	2.7
Strongly Disagree	7	.9
<b>Total</b>	<b>770</b>	<b>100.0</b>
Don't Know, N/A	126	
No Response	11	
Total	907	

**45. Excellence in teaching is expected at this College.**

	Frequency	Percent
Strongly Agree	244	29.2
Agree	406	48.5
Neutral	161	19.2
Disagree	19	2.3
Strongly Disagree	7	.8
<b>Total</b>	<b>837</b>	<b>100.0</b>
Don't Know, N/A	56	
No Response	14	
Total	907	

**46. Faculty on this campus incorporate values, ethics, civic responsibility, and diverse perspectives into their courses.**

	Frequency	Percent
Strongly Agree	199	23.9
Agree	396	47.5
Neutral	212	25.4
Disagree	22	2.6
Strongly Disagree	5	.6
<b>Total</b>	<b>834</b>	<b>100.0</b>
Don't Know, N/A	64	
No Response	9	
Total	907	

**47. The College is committed to high standards of teaching.**

	Frequency	Percent
Strongly Agree	216	25.3
Agree	421	49.3
Neutral	193	22.6
Disagree	19	2.2
Strongly Disagree	5	.6
<b>Total</b>	<b>854</b>	<b>100.0</b>
Don't Know, N/A	43	
No Response	10	
Total	907	

**48. I am satisfied with the quality of my program of study.**

	Frequency	Percent
Strongly Agree	238	27.3
Agree	447	51.3
Neutral	153	17.6
Disagree	25	2.9
Strongly Disagree	8	.9
<b>Total</b>	<b>871</b>	<b>100.0</b>
Don't Know, N/A	19	
No Response	17	
Total	907	

**49. The education and training I receive at this campus will greatly contribute to achieving my educational goal.**

	Frequency	Percent
Strongly Agree	280	32.0
Agree	443	50.7
Neutral	134	15.3
Disagree	9	1.0
Strongly Disagree	8	.9
<b>Total</b>	<b>874</b>	<b>100.0</b>
Don't Know, N/A	22	
No Response	11	
Total	907	

**50. Grading is conducted in a fair and impartial manner.**

	Frequency	Percent
Strongly Agree	215	24.8
Agree	470	54.2
Neutral	158	18.2
Disagree	19	2.2
Strongly Disagree	5	.6
<b>Total</b>	<b>867</b>	<b>100.0</b>
Don't Know, N/A	28	
No Response	12	
Total	907	

**51. I feel safe on campus during daylight hours.**

	Frequency	Percent
Strongly Agree	367	42.8
Agree	388	45.2
Neutral	80	9.3
Disagree	18	2.1
Strongly Disagree	5	.6
<b>Total</b>	<b>858</b>	<b>100.0</b>
Don't Know, N/A	40	
No Response	9	
Total	907	

**52. In general, there are adequate parking spaces for students.**

	Frequency	Percent
Strongly Agree	101	11.7
Agree	251	29.1
Neutral	158	18.3
Disagree	172	19.9
Strongly Disagree	181	21.0
<b>Total</b>	<b>863</b>	<b>100.0</b>
Don't Know, N/A	31	
No Response	13	
Total	907	

**53. I feel safe on campus during evening hours.**

	Frequency	Percent
Strongly Agree	192	24.1
Agree	332	41.7
Neutral	174	21.9
Disagree	65	8.2
Strongly Disagree	33	4.1
<b>Total</b>	<b>796</b>	<b>100.0</b>
Don't Know, N/A	99	
No Response	12	
Total	907	

**54. The physical facilities (e.g., restrooms, offices, classrooms, buildings) are adequately maintained.**

	Frequency	Percent
Strongly Agree	201	23.1
Agree	428	49.1
Neutral	176	20.2
Disagree	48	5.5
Strongly Disagree	18	2.1
<b>Total</b>	<b>871</b>	<b>100.0</b>
Don't Know, N/A	25	
No Response	11	
Total	907	

**55. The lighting at the College is adequately provided at appropriate times.**

	Frequency	Percent
Strongly Agree	170	20.0
Agree	414	48.8
Neutral	147	17.3
Disagree	93	11.0
Strongly Disagree	24	2.8
<b>Total</b>	<b>848</b>	<b>100.0</b>
Don't Know, N/A	48	
No Response	11	
Total	907	

**56. The landscaping is adequately maintained.**

	Frequency	Percent
Strongly Agree	254	28.8
Agree	436	49.5
Neutral	147	16.7
Disagree	35	4.0
Strongly Disagree	9	1.0
<b>Total</b>	<b>881</b>	<b>100.0</b>
Don't Know, N/A	18	
No Response	8	
Total	907	

**57. This College provides a positive learning environment for all students.**

	Frequency	Percent
Strongly Agree	271	30.7
Agree	480	54.4
Neutral	118	13.4
Disagree	10	1.1
Strongly Disagree	3	.3
<b>Total</b>	<b>882</b>	<b>100.0</b>
Don't Know, N/A	14	
No Response	11	
Total	907	

**58a. To what extent have the general education requirements contributed to your development in the following: Written communication skills.**

	Frequency	Percent
To a great extent	256	33.8
To a moderate extent	369	48.7
To a small extent	107	14.1
To no extent	25	3.3
<b>Total</b>	<b>757</b>	<b>100.0</b>
Don't Know, N/A	130	
No Response	20	
Total	907	

**58b. To what extent have the general education requirements contributed to your development in the following: Oral communication skills.**

	Frequency	Percent
To a great extent	224	30.0
To a moderate extent	353	47.3
To a small extent	136	18.2
To no extent	34	4.6
<b>Total</b>	<b>747</b>	<b>100.0</b>
Don't Know, N/A	139	
No Response	21	
Total	907	

**58c. To what extent have the general education requirements contributed to your development in the following: Critical thinking/problem solving skills.**

	Frequency	Percent
To a great extent	254	33.0
To a moderate extent	379	49.2
To a small extent	106	13.8
To no extent	31	4.0
<b>Total</b>	<b>770</b>	<b>100.0</b>
Don't Know, N/A	115	
No Response	22	
Total	907	

**58d. To what extent have the general education requirements contributed to your development in the following: Math/quantitative skills.**

	Frequency	Percent
To a great extent	215	30.4
To a moderate extent	315	44.6
To a small extent	125	17.7
To no extent	52	7.4
<b>Total</b>	<b>707</b>	<b>100.0</b>
Don't Know, N/A	179	
No Response	21	
Total	907	

**58e. To what extent have the general education requirements contributed to your development in the following: Appreciation of cultural diversity.**

	Frequency	Percent
To a great extent	181	25.9
To a moderate extent	285	40.7
To a small extent	148	21.1
To no extent	86	12.3
<b>Total</b>	<b>700</b>	<b>100.0</b>
Don't Know, N/A	180	
No Response	27	
Total	907	

**58f. To what extent have the general education requirements contributed to your development in the following: Intellectual curiosity and desire for lifelong learning.**

	Frequency	Percent
To a great extent	286	37.4
To a moderate extent	325	42.5
To a small extent	111	14.5
To no extent	43	5.6
<b>Total</b>	<b>765</b>	<b>100.0</b>
Don't Know, N/A	120	
No Response	22	
Total	907	

**58g. To what extent have the general education requirements contributed to your development in the following: Personal and civic responsibility.**

	Frequency	Percent
To a great extent	205	27.8
To a moderate extent	316	42.9
To a small extent	149	20.2
To no extent	67	9.1
<b>Total</b>	<b>737</b>	<b>100.0</b>
Don't Know, N/A	149	
No Response	21	
Total	907	

**59a. Evaluate your experiences with the following: Student Government (ASCC).**

	Frequency	Percent
Excellent	67	24.5
Good	121	44.2
Fair	67	24.5
Poor	19	6.9
<b>Total</b>	<b>274</b>	<b>100.0</b>
Never Used	601	
No Response	32	
Total	907	

59b. Evaluate your experiences with the following: Assessment Center.

	Frequency	Percent
Excellent	89	20.6
Good	222	51.3
Fair	103	23.8
Poor	19	4.4
<b>Total</b>	<b>433</b>	<b>100.0</b>
Never Used	442	
No Response	32	
Total	907	

59c. Evaluate your experiences with the following: Transfer Center.

	Frequency	Percent
Excellent	112	27.7
Good	175	43.3
Fair	96	23.8
Poor	21	5.2
<b>Total</b>	<b>404</b>	<b>100.0</b>
Never Used	473	
No Response	30	
Total	907	

59d. Evaluate your experiences with the following: Tutoring Center.

	Frequency	Percent
Excellent	121	30.6
Good	172	43.5
Fair	81	20.5
Poor	21	5.3
<b>Total</b>	<b>395</b>	<b>100.0</b>
Never Used	479	
No Response	33	
Total	907	

59e. Evaluate your experiences with the following: Admissions and Records.

	Frequency	Percent
Excellent	216	30.3
Good	343	48.2
Fair	136	19.1
Poor	17	2.4
<b>Total</b>	<b>712</b>	<b>100.0</b>
Never Used	159	
No Response	36	
Total	907	

59f. Evaluate your experiences with the following: Veterans Affairs Office.

	Frequency	Percent
Excellent	74	26.9
Good	119	43.3
Fair	63	22.9
Poor	19	6.9
<b>Total</b>	<b>275</b>	<b>100.0</b>
Never Used	597	
No Response	35	
Total	907	

59g. Evaluate your experiences with the following: Career Center.

	Frequency	Percent
Excellent	108	27.8
Good	174	44.7
Fair	86	22.1
Poor	21	5.4
<b>Total</b>	<b>389</b>	<b>100.0</b>
Never Used	482	
No Response	36	
Total	907	

59h. Evaluate your experiences with the following: Job Placement.

	Frequency	Percent
Excellent	73	28.5
Good	101	39.5
Fair	62	24.2
Poor	20	7.8
<b>Total</b>	<b>256</b>	<b>100.0</b>
Never Used	616	
No Response	35	
Total	907	

59i. Evaluate your experiences with the following: Disabled Student Programs and Services (DSP&S).

	Frequency	Percent
Excellent	84	33.5
Good	104	41.4
Fair	52	20.7
Poor	11	4.4
<b>Total</b>	<b>251</b>	<b>100.0</b>
Never Used	625	
No Response	31	
Total	907	

59j. Evaluate your experiences with the following: Counseling.

	Frequency	Percent
Excellent	182	29.9
Good	248	40.8
Fair	125	20.6
Poor	53	8.7
<b>Total</b>	<b>608</b>	<b>100.0</b>
Never Used	267	
No Response	32	
Total	907	

59k. Evaluate your experiences with the following: Extended Opportunity Programs and Services (EOPS/CalWORKS).

	Frequency	Percent
Excellent	115	37.8
Good	108	35.5
Fair	65	21.4
Poor	16	5.3
<b>Total</b>	<b>304</b>	<b>100.0</b>
Never Used	568	
No Response	35	
Total	907	

59l. Evaluate your experiences with the following: Health Services.

	Frequency	Percent
Excellent	128	35.4
Good	147	40.6
Fair	69	19.1
Poor	18	5.0
<b>Total</b>	<b>362</b>	<b>100.0</b>
Never Used	511	
No Response	34	
Total	907	

59m. Evaluate your experiences with the following: Bookstore.

	Frequency	Percent
Excellent	160	21.4
Good	317	42.4
Fair	190	25.4
Poor	81	10.8
<b>Total</b>	<b>748</b>	<b>100.0</b>
Never Used	130	
No Response	29	
Total	907	

**59n. Evaluate your experiences with the following: Financial Aid.**

	Frequency	Percent
Excellent	150	28.8
Good	208	40.0
Fair	108	20.8
Poor	54	10.4
<b>Total</b>	<b>520</b>	<b>100.0</b>
Never Used	357	
No Response	30	
Total	907	

**59o. Evaluate your experiences with the following: Cafeteria.**

	Frequency	Percent
Excellent	128	23.6
Good	211	38.9
Fair	141	26.0
Poor	62	11.4
<b>Total</b>	<b>542</b>	<b>100.0</b>
Never Used	331	
No Response	34	
Total	907	

**59p. Evaluate your experiences with the following: Student Affairs Office.**

	Frequency	Percent
Excellent	72	25.6
Good	110	39.1
Fair	73	26.0
Poor	26	9.3
<b>Total</b>	<b>281</b>	<b>100.0</b>
Never Used	590	
No Response	36	
Total	907	

**59q. Evaluate your experiences with the following: International Student Services.**

	Frequency	Percent
Excellent	58	29.6
Good	76	38.8
Fair	49	25.0
Poor	13	6.6
<b>Total</b>	<b>196</b>	<b>100.0</b>
Never Used	678	
No Response	33	
Total	907	

**60. Gender.**

	Frequency	Percent
Male	389	44.1
Female	493	55.9
<b>Total</b>	<b>882</b>	<b>100.0</b>
No Response	25	
Total	907	

**61. What is your educational goal?**

	Frequency	Percent
Associate's Degree	170	19.4
Transfer for bachelors's degree	484	55.3
Vocational degree/certificate	68	7.8
Career maintenance or development	24	2.7
Basic skills/high school diploma	6	.7
Personal interest	36	4.1
Undecided	57	6.5
Other	31	3.5
<b>Total</b>	<b>876</b>	<b>100.0</b>
No Response	31	
Total	907	

**61. What is your educational goal? (specified other)**

	Frequency
Real Estate	5
Nursing	1
<b>Total</b>	<b>6</b>

**62. Ethnicity.**

	Frequency	Percent
Asian	37	4.2
Black	51	5.8
Filipino	28	3.2
Hispanic	161	18.4
Native American	15	1.7
Pacific Islander	18	2.1
Middle Eastern	61	7.0
White	466	53.3
Other	37	4.2
<b>Total</b>	<b>874</b>	<b>100.0</b>
No Response	33	
Total	907	

**62. Ethnicity (specified other).**

	Frequency
Multi-ethnic	2
<b>Total</b>	<b>2</b>

**63. How long have you been studying at the College?**

	Frequency	Percent
Less than 1 year	402	46.3
1 to 3 years	389	44.8
Between 3 and 7 years	55	6.3
7 years or longer	22	2.5
<b>Total</b>	<b>868</b>	<b>100.0</b>
No Response	39	
Total	907	

**Descriptive Statistics**

	N	Mean <sup>a</sup>	SD
1. Faculty foster an open environment for student-teacher discussion of ideas related to course content.	871	4.29	.67
2. External college publications (e.g., class schedule, student handbook, catalog) provide accurate information.	885	4.28	.72
3. This College, as a whole, supports academic freedom.	864	4.17	.75
4. In general, instructors at this College attempt to be fair and objective in their presentation of course materials.	890	4.10	.76
5. The College has an effective planning process.	814	3.88	.81
6. The College involves appropriate segments of the College community in institutional planning.	731	3.80	.76
7. The College provides sufficient technological resources to support its educational programs.	861	4.08	.80
8. The College provides adequate staffing to support its educational programs.	855	4.00	.80
9. Course outlines and syllabi clearly specify the subject matter to be covered, the skills to be acquired by the students, and the methods of evaluation used by faculty.	883	4.20	.73
10. Instructional methods are compatible with my learning needs.	887	4.02	.78
11. General education course offerings are sufficient for me to complete my program within a reasonable period of time.	841	3.82	.94
12. Course offerings in my major are sufficient for me to complete my program within a reasonable period of time.	802	3.61	1.05
13. Students receive adequate academic advising regarding educational courses, programs, and transfer policies.	825	3.72	1.00
14. Generally, instructors clearly define how I will be graded.	895	4.15	.76
15. This College provides adequate support services to its students regardless of service location or delivery methods.	786	3.90	.77
16. The College supports extra-curricular activities that promote lifelong learning for its students.	733	3.81	.88
17. The equipment in the LRC (e.g., VCRs, DVD players, CD ROM players, televisions) is properly maintained.	698	3.88	.89
18. The LRC's collection, such as books, periodicals, media resources, and online databases, is adequate to meet the needs of my educational program.	742	3.94	.85
19. LRC staff provide effective assistance in using the LRC resources - print and outline - to find needed information.	707	3.96	.79
20. In general, the librarians have helped me to be more successful in my courses.	645	3.71	.90
21. Library hours are adequate to meet my educational needs.	745	3.76	.96

## Descriptive Statistics

	N	Mean <sup>a</sup>	SD
22. The LRC provides adequate access to materials (on-campus and online) to meet my educational needs.	722	3.97	.79
23. Access to computer labs in the LRC is adequate for my educational needs.	735	3.95	.83
24. In general, my instructors seem to know about current issues in their field of expertise.	890	4.22	.75
25. Safety hazards are removed promptly.	705	3.87	.88
26. In general, the classrooms are large enough to comfortably accommodate all students enrolled in a given course.	887	3.81	.98
27. In the courses that require a lab, the equipment provided is adequate to meet the needs of the course.	756	3.95	.85
28. The College clearly states the role of students in institutional governance.	685	3.78	.85
29. The College is committed to continuous improvement of the student learning process.	819	3.99	.74
30. I am aware of the College's mission, vision, and values.	772	3.67	1.00
31. I have the opportunity to participate in the College's planning processes, either directly or through representatives.	674	3.51	.98
32. I have the opportunity to provide feedback on how to improve my learning experience at the College.	737	3.68	.96
33. The College has clearly defined general education requirements for all of its academic and vocational degree programs.	819	3.87	.88
34. The College fosters an environment of ethical behavior.	845	3.98	.79
35. I have adequate access to computers on campus.	818	4.03	.85
36. I use the computers on campus to access my online classes.	619	3.65	1.14
37. In general, the assistance in the tutoring labs has helped me with my educational needs.	575	3.73	1.02
38. I have adequate opportunity to communicate with my instructors outside of class (e.g., email, office hours, telephone, before/after class).	848	4.10	.79
39. In general, I am satisfied with my interaction with faculty.	888	4.06	.79
40. Faculty treat all students fairly and respectfully.	874	4.02	.82
41. In general, College staff are helpful in answering my questions about the College (e.g., available student services, instructional programs offered, degree or transfer requirements).	853	3.98	.83
42. Opportunities are available on campus for me to learn about other cultures.	720	3.82	.90
43. Special events (e.g., athletics, cultural celebrations, concerts, art exhibits) on campus have been effective in increasing my sensitivity to other racial/ethnic groups.	609	3.62	1.01
44. Diversity in regard to age, gender and ethnicity at this College is actively promoted.	770	3.96	.84
45. Excellence in teaching is expected at this College.	837	4.03	.81
46. Faculty on this campus incorporate values, ethics, civic responsibility, and diverse perspectives into their courses.	834	3.91	.80
47. The College is committed to high standards of teaching.	854	3.96	.79
48. I am satisfied with the quality of my program of study.	871	4.01	.80
49. The education and training I receive at this campus will greatly contribute to achieving my educational goal.	874	4.12	.76
50. Grading is conducted in a fair and impartial manner.	867	4.00	.76
51. I feel safe on campus during daylight hours.	858	4.28	.76
52. In general, there are adequate parking spaces for students.	863	2.91	1.34
53. I feel safe on campus during evening hours.	796	3.73	1.04
54. The physical facilities (e.g., restrooms, offices, classrooms, buildings) are adequately maintained.	871	3.86	.91
55. The lighting at the College is adequately provided at appropriate times.	848	3.72	1.00
56. The landscaping is adequately maintained.	881	4.01	.84
57. This College provides a positive learning environment for all students.	882	4.14	.71

a. Calculations of mean ratings reflect a scale of 1 = Strongly Disagree to 5 = Strongly Agree. Responses of Don't Know/NA have been excluded from these calculations.