

**Shasta College Fall 2004 Student Survey Agreement/Importance Results
(1346 Total Respondents)**

Agreement							State- ment #	Statement	Importance						
1	2	3	4	0	Null	Mean			1	2	3	4	0	Null	Mean
58	118	543	506	86	32	3.22	1	Students receive adequate assistance during the registration process.	16	52	311	826	67	71	3.62
83	140	314	524	242	40	3.21	2	Counselors are responsive to students' needs	16	31	138	925	168	65	3.78
63	149	432	441	207	51	3.15	3	Students feel comfortable in approaching a college administrator if they have a concern.	29	64	362	648	163	77	3.48
38	92	345	553	278	37	3.37	4	It is easy for students to see instructors during their office hours.	21	34	308	752	164	64	3.61
18	28	173	450	617	57	3.58	5	People with disabilities are given ample opportunities to participate in activities.	22	23	144	672	395	87	3.70
47	137	559	380	188	32	3.13	6	Students at the college show respect for one another.	26	63	369	670	144	71	3.49
79	184	392	307	328	53	2.96	7	Students receive adequate assistance from faculty and staff about career and transfer options.	15	16	197	805	227	83	3.73
36	81	435	653	108	30	3.41	8	Instructors have been responsive to students' individual needs.	12	28	269	867	91	76	3.69
49	72	327	711	143	41	3.47	9	I receive good customer service at the college bookstore.	34	90	467	536	140	76	3.34
16	16	144	813	312	42	3.77	10	Instructors encourage women to participate in class as much as men.	61	71	245	649	246	71	3.44
605	232	196	89	189	32	1.79	11	I have had difficulty getting around campus.	120	128	389	377	255	74	3.01
21	24	116	243	894	45	3.44	12	Health Services staff provides students with good customer service.	23	30	203	371	647	69	3.47
28	38	236	367	631	43	3.41	13	The Cafeteria staff provides me with good customer service.	35	79	340	332	476	81	3.23
43	138	431	521	171	39	3.26	14	I feel safe on campus, day and night.	12	27	150	932	143	79	3.79
34	103	509	586	70	41	3.34	15	Instructors use teaching methods that students respond to positively.	9	25	192	957	82	78	3.77
32	97	425	462	288	39	3.30	16	Shasta College has a reputation of quality in my community.	24	56	301	640	246	76	3.52
45	74	194	218	770	42	3.10	17	Student academic support services have helped students succeed.	20	32	189	444	575	83	3.54
35	113	374	503	277	41	3.31	18	Students are learning the occupational skills that they expect to learn.	8	22	203	789	233	88	3.73

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1	2	3	4	0	Null	Mean			1	2	3	4	0	Null	Mean
18	111	533	554	88	39	3.33	19	The quality of instruction is excellent at my college.	10	20	167	972	90	84	3.80
18	82	406	643	150	44	3.46	20	Students are gaining the general education background that they expect.	15	32	220	859	134	83	3.71
47	106	406	641	102	41	3.37	21	The courses that students take teach skills which will benefit them throughout their lifetime.	18	26	249	860	113	77	3.69
35	115	458	582	116	37	3.33	22	Instructors give practical examples of how theories apply to real life.	23	61	334	715	126	84	3.54
79	155	367	381	310	51	3.07	23	Students receive the assistance they need in academic advising and educational planning.	13	23	182	786	238	101	3.73
177	164	209	551	209	33	3.03	24	Students have at least one faculty member they know well enough to talk to if they are having difficulty with success in college.	30	34	236	769	191	83	3.63
279	303	274	229	220	38	2.42	25	Instructors need to provide students with more up-to-date information in the subject they teach.	26	72	275	669	218	83	3.52
35	34	123	231	882	38	3.30	26	People with diverse backgrounds have an active voice in student government.	50	46	150	362	651	84	3.36
269	232	226	152	402	62	2.30	27	Students receive adequate assistance in obtaining information on student scholarships.	20	21	200	690	285	127	3.68
36	38	124	239	58	848	3.30	28	If I were starting over, I would attend Shasta College. (QUESTION THROWN OUT)	29	25	102	213	98	876	3.35
88	186	459	472	68	70	3.09	29	Classrooms have comfortable temperatures and lighting for learning.	18	55	355	726	81	108	3.55
27	76	289	431	454	66	3.37	30	Classrooms and other buildings have adequate accommodations for people with disabilities.	16	16	167	710	310	124	3.73
153	250	482	327	79	52	2.81	31	Courses students need are offered at the times that are convenient to their schedule.	8	16	181	956	85	97	3.80
36	105	455	595	105	47	3.35	32	From my experience, this college offers a variety of courses to meet students' needs and interests.	7	20	183	935	105	93	3.79
31	53	267	470	472	50	3.43	33	The availability of student computing facilities meets students' needs.	17	25	237	592	374	98	3.61
103	84	222	619	263	52	3.32	34	I would feel comfortable at work with someone whom I knew was gay, lesbian, or bisexual.	194	103	216	417	309	104	2.92

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1	2	3	4	0	Null	Mean			1	2	3	4	0	Null	Mean
23	32	278	429	523	58	3.46	35	Educational activities at this college reflect an appreciation for different groups of people, including ethnic and disabled people.	32	37	248	507	410	109	3.49
388	89	92	129	591	54	1.95	36	Student activities organized on our campus are sufficient to meet students' needs.	152	132	193	210	562	94	2.67
68	126	411	338	344	56	3.08	37	The assessment process is a comfortable experience for students.	48	84	357	442	309	103	3.28
35	81	395	337	428	67	3.22	38	The way Shasta College is presented in the media is a clear and accurate reflection of the college.	41	62	307	458	360	115	3.36
46	59	274	741	174	49	3.53	39	Students are able to easily access Shasta College's catalog, schedule of classes, and website.	10	39	235	805	157	97	3.69
28	51	325	423	463	53	3.38	40	The college promotes an understanding of and concern for issues of equality and diversity.	29	48	248	551	367	100	3.51
42	59	184	290	704	64	3.26	41	Students are satisfied with ethnic/cultural events sponsored by the campus.	51	60	210	361	554	107	3.29
358	260	197	107	348	73	2.06	42	College personnel do not respond to students in a fair and objective manner.	34	40	180	639	322	128	3.59
17	24	183	829	234	56	3.73	43	Instructors treat students of diverse backgrounds with equal respect.	21	20	142	863	197	100	3.77
19	49	378	715	125	57	3.54	44	I find this college to be a positive and supportive educational environment for the pursuit of an education.	9	13	184	920	116	101	3.79
28	84	394	655	123	59	3.44	45	The buildings and grounds at this college are well maintained.	17	49	356	708	115	98	3.55
19	39	263	460	499	63	3.49	46	Faculty and staff are sensitive to the needs of students of diverse backgrounds.	32	31	202	586	390	102	3.58
33	82	430	549	187	62	3.37	47	Students are made to feel comfortable here by other students.	39	58	333	627	177	109	3.46
16	22	196	807	225	77	3.72	48	All students, regardless of ethnicity, gender, age, disability or sexual orientation have an equal chance of reaching their goals at this college.	32	21	137	864	166	123	3.74
33	78	380	333	451	68	3.23	49	Most students feel a sense of belonging.	36	56	285	506	359	101	3.43

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1	2	3	4	0	Null	Mean			1	2	3	4	0	Null	Mean
39	60	348	654	169	73	3.47	50	I would encourage others to attend Shasta College.	36	58	340	581	220	108	3.44
112	121	230	307	499	74	2.95	51	The Financial Aid staff provides good customer service.	17	17	130	694	369	116	3.75
27	36	289	575	333	83	3.52	52	I value making friends with other employees of other cultural and ethnic backgrounds.	59	58	293	539	288	106	3.38
25	48	277	469	434	90	3.45	53	Instructors incorporate into their classes materials that acknowledge the contributions of women and people from diverse backgrounds.	52	65	235	512	371	108	3.40