

**PROGRAM REVIEW STEERING COMMITTEE
 SPRING 2019 ANNUAL UPDATE
 FEEDBACK TEMPLATE**

PROGRAM: Financial Aid and Scholarships

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OVERALL ASSESSMENT	
Support of College Strategic Goals:	Evolving
Planning:	Evolving
SLO/SSO Assessment Status:	Established
Data Analysis:	Established

Peer review for purposes of improvement:

Support of College Strategic Goals: The department provided a thorough, data-informed reflection of progress over the past year. The department discussed its role in recent college initiatives, such as the Promise Program. The program also discussed some of its challenges and plans to address them.

Planning: The program reported on its three previously established goals and in many cases noted at least one action step. The department did not note a codified evaluation plan for its goals but did indicate it would seek assistance in measuring the impact of its activities.

SLO/SSO Assessment Status: The department reported on its existing SSOs, which pertained to a new Pell Grant book voucher program and early Pell Grant disbursements. The department evaluated utilization data and determined the book voucher program was not an effective form of aid for students. The department noted additional areas for exploration based on these findings.

Data Analysis: The department provided a number of data points to measure its progress, including disbursement of various types of aid and the impact assessment of any department changes.

Commendations: The committee commends the Financial Aid and Scholarships department on the following:

- Actively working to close the language barrier between personnel and students.
- Precise and measurable plans for assessing SSOs

Recommendations: The committee recommends the following:

- If not already done, contact the World Languages program about helping with the creation of the Spanish and Arabic forms and guides. May be able to help with other languages as well. Having additional guides created could help other groups in applying and could have them established before the need is realized.