

**PROGRAM REVIEW STEERING COMMITTEE
SPRING 2019 ANNUAL UPDATE
FEEDBACK TEMPLATE**

PROGRAM: Vice President of Student Services (VPSS)
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OVERALL ASSESSMENT	
Support of College Strategic Goals:	Evolving
Planning:	Evolving
SLO/PLO Assessment Status:	Evolving
Data Analysis:	Evolving

Peer review for purposes of improvement:

Support of College Strategic Goals: The Student Services division is focused on a number of college strategic goals, particularly student validation and engagement, and is actively working to link these goals to each service area through collective visioning and goal-setting.

Planning: The Student Services Division provided a thorough update on its progress over the previous year and identified two new goals. Activities were noted. Evaluation plans were broad but provided significant contextual information and reflection.

SLO/PLO Assessment Status: Given this is an administrative area, outcome assessment focused on retreat evaluation results as a measure of effectiveness related to goal implementation.

Data Analysis: Impacts to student success were described in general terms. Number of participants in initiatives such as the CC Impact and Caring Campus were discussed.

Commendations: The committee commends the Student Services division on the following:

- Efforts by VPSS to create a “School the VPSS” and participate in the Caring Campus Initiative
- Bringing all student services departments together to create a collective vision and goals
- Using data to inform improvements to future division retreats/events

Recommendations: The committee recommends the following:

- Discuss how data are used to guide changes to student services activities and provide data on the impact of changes made across the student services division
- In light of SSLAT’s ongoing discussions of equity and equitable practices, share how these discussions have improved equity in access or success across various student services units (e.g., Title V Pathway Academy, AB19 support, collaborative efforts)