

SPRING 2020 PROGRAM REVIEW STEERING COMMITTEE

Non-Instructional *Comprehensive* Evaluation

Committee Feedback Report

Department/Program: Student Health Services

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SECTIONS	Initial	Evolving	Established	N/A
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Section I: Program Overview and Update			X	
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Commendations:

Recommendations:

Additional Comments:

Section II: Program Reflection and Description			X	
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Commendations: It would be helpful to clearly articulate how all the work the service area is doing specifically connects to the College mission.

Recommendations:

Additional Comments:

Section III: Course Curriculum				N/A
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Commendations:

Recommendations:

SECTIONS	Initial	Evolving	Established	N/A
Additional Comments:				

Section VI: Degree & Certificate				N/A
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Commendations:

Recommendations:

Additional Comments:

Section V: Student Service Area Assessment and Data Analysis	X			
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Commendations:

Recommendations: Need more information on data collected by this area - they directly serve students and collect a variety of data based on the information presented in their comprehensive program review presentation. It would be very informative to see that in the program review.

Additional Comments: The service area indicated it did not directly serve students in the program review online module and skipped the questions about who the department serves. The department does collect this information, so perhaps this was an error.

Section VI: Service Area Assessment and Institutional Effectiveness		X		
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Commendations: The department provides services to a wide range of students and in collaboration with a variety of departments. Its innovative approach to provide students with a comprehensive suite of services is commendable. The department has been central to the development and launch of Cuyamaca Cares, which includes both services and the overall approach across the Student Services division. The outreach activities conducted in collaboration with the other departments was really well done and very informative on what services are provided. Really impressive work with outside services and organizations for providing support to the students.

SECTIONS	Initial	Evolving	Established	N/A
<p>Recommendations: Analyze and include data on students served by the department and any other assessment data that informs department planning. This may include student demographics, number of students served per semester, week, etc., as well as aggregate results of any surveys.</p>				

Additional Comments:

Section VII: Previous Goals		X		
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Commendations: The Student Health Services Department has done an incredible job of working with external partners to ensure students have access to health services both on campus and in the community. The department has been instrumental in creating a more inclusive environment for students.

Recommendations: The first previous goal that is being carried forward describes what the department already does rather than what it is hoping to accomplish over the next 2-4 years. It would be ideal if the department could consider what it is trying to do differently to support students - the department is doing a lot of innovative things right now, and it would be great to see those things in the form of program review goals. The goal of supporting the development of a comprehensive health delivery system is a little nebulous based on its current verbiage. However, if the goal was to create or establish a comprehensive health delivery system, it seems like the department may already have accomplished it.

Additional Comments:

Section VI: New Goals	X			
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Commendations:

Recommendations: Given that this is a comprehensive program review year, it would be ideal to see even one new goal that emerged as a result of their data analysis, feedback from students, and internal scan of strengths, challenges, and external influences.

Additional Comments: The department did not set any new goals as part of its comprehensive program review.