

Service Area Overview and Update

Lead Author

Collaborator(s):

Please briefly share the ways in which you collaborated with colleagues (full-time faculty, part-time faculty, classified professionals, etc.) within and outside of your department to gather input to inform your program review. Examples include scheduling meetings with your department, discussing the program review during established department meetings, gathering input asynchronously via a Word doc or Google Doc, and hosting office hours via Zoom for the department to share input.

Dean/Manager(s):

Please briefly share the ways in which you collaborated with your Dean on your program review to discuss your vision, goals, and resource needs/requests. Examples include meeting with your dean to discuss goals, resources needed to achieve goals, student completion and success data, and/or enrollment trends.

Please summarize the significant changes and achievements that have occurred in your service area since the last program review.

Student Learning Outcome/Service Area Outcome Assessment and Student Success

Student Access, Learning, and Achievement

Student and instructional service areas collect data in many different ways. This may include the number of students, employees, or community members served, survey results, or other reports prepared by the department and external organizations. What data was used to inform goal progress for your service area?

Based on the data noted above, please discuss any equity gaps in access or success. What action will the department or discipline take to address these equity gaps? If equity gaps have been reduced or eliminated, please share what the program did to achieve this. If equity gaps still exist, consider the specific steps your department will take to address equity gaps.

For assistance with SAOs/SLOs, please contact SLO Coordinator Tania Jabour at tania.jabour@gcccd.edu. For research support in assessing SAOs or assistance with Nuventive Improve, please contact Bri Hays at Bri.Hays@gcccd.edu. Additional resources are provided on the Learning Outcomes and Assessment webpage.

Service Area Assessment

Did your program complete and submit SLO/SAO assessment in the last year?

- Yes
- No

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If you responded no above, please describe the department's plan to update SLOs/SAOs.

If you did not assess in the last year, please share why, including whether your program is experiencing barriers to assessment or data submission, and/or if your program would benefit from outcomes and assessment support.

Please share any outcomes assessments your service area has completed in the last year and how the service area used the results for improvement.

Program Goals

To Update or Add Program Goals, navigate to the main menu (hamburger menu) and select "Program Goals" under the Program Review section/module. To map program goals, navigate to the main menu (hamburger menu) and select "Program Goals Mapping" under the Program Review section/module.

Program Goals Status

Submission

Program Review response is complete and ready for review.