



Technology Support: Help Desk, Canvas, Zoom, & Internet

If you need access to **free or low-cost internet**, go to the [Free or Low-Cost Internet Access](http://www.cuyamaca.edu/covid19/internet-access.aspx) page.

www.cuyamaca.edu/covid19/internet-access.aspx

If you need assistance **accessing/logging in to your student** accounts (email, Canvas, library, etc.), contact the help desk by phone at 619-660-4395 or email C-HelpDesk@gcccd.edu.

C-HelpDesk@gcccd.edu
www.cuyamaca.edu/helpdesk

If you are **new to Canvas or have questions**, view the [Canvas tutorials](#), [video guides](#), and [text guides](#). For assistance with Canvas, contact the Canvas help line (available all day, 7 days a week) or the Cuyamaca Help Desk on weekdays.

Canvas Help: 844-592-2205
Cuyamaca Help Desk: 619-660-4395

If you are **new to Zoom**, watch the short video on [how to get started in Zoom using your computer](#) or [how to get started on Zoom using your phone](#). There is also a [Zoom for Students](#) help page with text tutorials on the following topics: [Overview of Zoom in Canvas](#), [Landing Page Overview](#), and [Appointment Booking](#)

www.cuyamaca.edu/covid19/zoom.aspx



Registering & Paying for Classes: Admissions, Counseling, & Financial Aid

If you need assistance with **class registration, transcripts, or student records**, contact Admissions & Records. **If you need to withdraw from a class**, fill out the [COVID-19 withdrawal form](#). **Talk to a counselor before you withdraw.**

Cuyamaca.Admissions@gcccd.edu
www.cuyamaca.edu/admissions

If you need assistance **choosing classes, creating a Comprehensive Education Plan (CEP), or if you have general education questions**, contact Academic Counseling. **If you already have an appointment**, your counselor will contact you via phone or Zoom. **If you need to make a new appointment or have questions**, submit questions through [E-counseling](#). If you want to talk to a counselor live, enter a [Virtual Drop-in](#) waiting room.

Cuyamaca.ECounseling@gcccd.edu
www.cuyamaca.edu/counseling

If you need assistance with **financial aid, Promise grants, or scholarships**, contact Financial Aid. **Call and leave a voicemail message at 619-660-4201 or send an email** Cuyamaca.FinancialAid@gcccd.edu.

Cuyamaca.FinancialAid@gcccd.edu
www.cuyamaca.edu/finaid



Online Learning Assistance: Library & Tutoring

If you need **free learning assistance, tutoring, and support**, contact Learning Assistance. To schedule Zoom appointments, contact the appropriate center listed below. NetTutor is available all day, 7 days a week. Learn more about NetTutor on the [Learning Assistance website](#).

www.cuyamaca.edu/academics/support/tutoring

English, English as a Second Language (ESL), and Writing: Writing Center

619-660-4463

Taylor.Fiehler@gcccd.edu

Math and Science: STEM Center

619-660-4396

Dante.Jones@gcccd.edu

All other disciplines: Academic Resource Center

619-660-4306

Veronica.Nieves@gcccd.edu

If you need access to **electronic library research materials**, they are available all day, 7 days a week through the [Cuyamaca One Search database](#) or through individual [library databases](#).

Cuyamaca.Circulation@gcccd.edu
619-660-4416

If you have a question or need research support, an [online chat service](#) is available to students all day, 7 days a week. Database login: your username is your firstname.lastname and your password is your 6-digit birthdate (ddmmyy).

www.cuyamaca.edu/library

Support Programs: EOPS/CARE/NextUP/UP/RISE, CalWORKS, DSPS, Pathway Academy, & Veterans Services

If you are a **TANF/Welfare to Work cash aid recipient**, contact **CalWORKs** for services. Call and leave a voicemail message at 619-660-4340 or send an email to Cuyamaca.CALWORKs@gcccd.edu

Cuyamaca.CALWORKs@gcccd.edu
www.cuyamaca.edu/calworks

If you need **academic adjustments, support services, and educational assistance**, contact **DSPS** at Cuyamaca.DSPS@gcccd.edu or the High Tech Center at Cuyamaca.DSPS.HTC@gcccd.edu

Cuyamaca.DSPS@gcccd.edu
www.cuyamaca.edu/dps

If you are **economically and/or educationally disadvantaged; a single parent; former or current foster youth; youth raised in guardianship; homeless youth; and/or participate in AB540, the California Dream Act, or DACA**, contact **EOPS/CARE/NextUP/UP/RISE** for services.

Cuyamaca.EOPSCounter@gcccd.edu
619-660-4204
www.cuyamaca.edu/eops

If you want resources and support for a **clear and quicker path to your educational goals**, contact **Pathway Academy**. **If you are a current PA student**, book an appointment with SARS Anywhere and use Zoom to meet with counselors and staff. PA staff will communicate with students to discuss educational plans, counseling, and schedule changes.

Cuyamaca.Pathway@gcccd.edu
www.cuyamaca.edu/future-students/pa

If you need assistance with **Veterans certification, services, or resources**, contact **Veterans Services** at Cuyamaca.Veterans@gcccd.edu

Cuyamaca.Veterans@gcccd.edu
www.cuyamaca.edu/services/veterans

Future Goals: Transfer, Careers, & Outreach

If you need assistance with **career and job counseling, career workshops, job search boards for students and employers, and career research information**, contact Career Services.

Cuyamaca.Career@gcccd.edu
www.cuyamaca.edu/careerserv

If you need to **transfer to a four-year university**, contact the Transfer Center for information and support services.

Amaliya.Blyumin@gcccd.edu
www.cuyamaca.edu/transfer

If you are a **new student or want to attend Cuyamaca**, contact High School and Community Relations/Outreach.

Cuyamaca.Outreach@gcccd.edu
www.cuyamaca.edu/outreach

Student Life: Student Affairs & ASGCC

If you would like **student engagement and involvement opportunities, assistance with student organizations, and assistance with student grievances and discipline issues**, contact Student Affairs at lauren.vaknin@gcccd.edu

lauren.vaknin@gcccd.edu
www.cuyamaca.edu/studentaffairs

If you have questions about **student representation or need assistance with student organizations**, contact the Associated Student Government (ASGCC).

asgcc@gcccd.edu
www.cuyamaca.edu/asgcc

[Your vote matters!](#)