

# Student Resource Guide

## School Edition

### Technology Support: Help Desk, Canvas, Zoom, & Internet

If you need access to free or low-cost internet, go to the [Free or Low-Cost Internet Access](https://www.cuyamaca.edu/covid19/internet-access.php) page.

[cuyamaca.edu/covid19/internet-access.php](https://www.cuyamaca.edu/covid19/internet-access.php)

If you need assistance accessing/logging in to your student accounts (email, Canvas, library, etc.), contact the help desk by phone at 619-660-4395 or email C-HelpDesk@gcccd.edu

[cuyamaca.edu/student-support/technology-center/tech-mall](https://www.cuyamaca.edu/student-support/technology-center/tech-mall)

If you are new to Canvas or have questions, take the free “[Learn Canvas](#)” course or view the [video guides](#), and [text guides](#).

For assistance with Canvas, contact the Canvas help line at 844-592-2205 (available all day, 7 days a week).

**Canvas Help:**  
844-592-2205

**Cuyamaca Help Desk:**  
619-660-4395

If you are new to Zoom, watch the short video on [how to get started in Zoom](#) using your computer or [how to get started on Zoom using your phone](#). There is also a [Zoom for Students](#) help page.

[cuyamaca.edu/covid19/zoom.php](https://www.cuyamaca.edu/covid19/zoom.php)

### Online Learning Assistance: Library & Tutoring

For Fall 2021, Online Tutoring and (Limited) In-person Tutoring has been consolidated into one Cuyamaca Tutoring Center, which will be open Monday 9-6, Tuesday 9-7, Wednesday 9-7, Thursday 9-6, Friday 10-3. You will be able to request a Zoom Video Tutoring session, an Email Tutoring session, or an In-person tutoring session (vaccinated students only) right from your Canvas container by clicking the blue “Tutoring” link on the left side of your course container and completing the request form. You may also email [Cuyamaca.Tutoring@gcccd.edu](mailto:Cuyamaca.Tutoring@gcccd.edu) or visit our website at [www.cuyamaca.edu/tutoring](https://www.cuyamaca.edu/tutoring) or leave a message with your callback information at (619) 660-4525 for more information.

If you need access to electronic library research materials, they are available all day, 7 days a week through the Cuyamaca One Search database or through individual library databases.

If you have a question or need research support, an online chat service is available to students all day, 7 days a week.

Database login: your username is your firstname.lastname and your password is your 6-digit birthdate (ddmmyy).

[Cuyamaca.Circulation@gcccd.edu](mailto:Cuyamaca.Circulation@gcccd.edu) | 619-660-4416

[www.cuyamaca.edu/academics/library/](https://www.cuyamaca.edu/academics/library/)

### Registering & Paying for Classes: Admissions, Counseling & Financial Aid

If you need assistance with class registration, transcripts, or student records, contact Admissions & Records.

You can access E-Admissions at [web4.gcccd.edu/Cuyamaca/eAdvising/AR/Login.aspx](https://web4.gcccd.edu/Cuyamaca/eAdvising/AR/Login.aspx)

[Cuyamaca.Admissions@gcccd.edu](mailto:Cuyamaca.Admissions@gcccd.edu)  
[cuyamaca.edu/admissions](https://www.cuyamaca.edu/admissions)

If you need assistance choosing classes, creating a Comprehensive Education Plan (CEP), or if you have general education questions, contact Academic Counseling. If you need to make a new appointment or want to submit a question, please do so via Talk with a Counselor and choose the best option for you.

[Cuyamaca.eCounseling@gcccd.edu](mailto:Cuyamaca.eCounseling@gcccd.edu)  
[www.cuyamaca.edu/talk](https://www.cuyamaca.edu/talk)

If you need help paying for your college expenses, please visit the Financial Aid web page or contact Financial Aid:

Virtual Help Desk:  
<https://cccconfer.zoom.us/j/97570616740>

**Phone: 619-660-4201**

**Email:** [Cuyamaca.FinancialAid@gcccd.edu](mailto:Cuyamaca.FinancialAid@gcccd.edu)  
[www.cuyamaca.edu/financial-aid/](https://www.cuyamaca.edu/financial-aid/)

If you need assistance with scholarships, please visit the Scholarship web page or call and leave a voicemail message at 619-660-4537 or send an email to [Cuyamaca.Scholarships@gcccd.edu](mailto:Cuyamaca.Scholarships@gcccd.edu)

[www.cuyamaca.edu/financial-aid/scholarships/](https://www.cuyamaca.edu/financial-aid/scholarships/)

### Support Programs: EOPS/CARE/NextUP/UP/RISE, CalWORKS, DSPS, Pathway Academy, & Veterans Services

If you are a TANF/Welfare to Work cash aid recipient, contact CalWORKs for services.

Call 619-660-4340 or send an email to [Cuyamaca.CalWORKs@gcccd.edu](mailto:Cuyamaca.CalWORKs@gcccd.edu)

<https://www.cuyamaca.edu/student-support/additional-support-and-assistance-programs/calworks/index.php>

If you need academic adjustments (accommodations), academic counseling, disability management, support services and if you are interested in Personal Development Success classes, contact the DSPS Main Office at [cuyamaca.dsp@gcccd.edu](mailto:cuyamaca.dsp@gcccd.edu).

If you need alternate media, technical assistance (Zoom, Assistive Technology, Registration Assistance) contact [cuyamaca.dsp.htc@gcccd.edu](mailto:cuyamaca.dsp.htc@gcccd.edu).

If you need to sign up for Test Proctoring, contact: [cuyamaca.dspstesting@gcccd.edu](mailto:cuyamaca.dspstesting@gcccd.edu)  
[Cuyamaca.DSPS@gcccd.edu](mailto:Cuyamaca.DSPS@gcccd.edu) | 619-660-4239 (DSPS Main Office) | [Cuyamaca.dsp.htc@gcccd.edu](mailto:Cuyamaca.dsp.htc@gcccd.edu)  
619-660-4299 (DSPS High Tech Center) | 619-660-4299 (Test Proctoring)

[www.cuyamaca.edu/student-support/additional-support-and-assistance-programs/dsp-s/](https://www.cuyamaca.edu/student-support/additional-support-and-assistance-programs/dsp-s/)

If you are economically and/or educationally disadvantaged; a single parent; former or current foster youth; youth raised in guardianship; homeless youth; and/or participate in AB540, the California Dream Act, or DACA, contact EOPS/CARE/NextUP/UP/RISE for services.

[Cuyamaca.EOPSCounter@gcccd.edu](mailto:Cuyamaca.EOPSCounter@gcccd.edu) | 619-660-4204

[www.cuyamaca.edu/student-support/additional-support-and-assistance-programs/eops/](https://www.cuyamaca.edu/student-support/additional-support-and-assistance-programs/eops/)

For more information, please call us at: 619-660-4204

If you want resources and support for a clear and quicker path to your education goals for one year, contact Pathway Academy. If you are a current PA Student, access our Pathway 101 Canvas Course to book an appointment with our staff. PA Staff is available to assist students with schedule inquiries, general financial aid information, and other student support services referrals.

[veronica.corral@gcccd.edu](mailto:veronica.corral@gcccd.edu)

If you need assistance with Veterans certification, services or resources, contact the Veterans Center via email, appointment or e-advising.

[Cuyamaca.Veterans@gcccd.edu](mailto:Cuyamaca.Veterans@gcccd.edu)  
[www.cuyamaca.edu/veterans](https://www.cuyamaca.edu/veterans)

### Future Goals: Transfer, Careers, & Outreach

If you need assistance with career and job counseling, career workshops, job search boards for students and employers, and career research information, contact the Career Center.

[Cuyamaca.Career@gcccd.edu](mailto:Cuyamaca.Career@gcccd.edu)  
[www.cuyamaca.edu/student-support/career-center/](https://www.cuyamaca.edu/student-support/career-center/)

If you need to transfer to a four-year university, contact the Transfer Center for information and support services.

[cuyamaca.transfer@gcccd.edu](mailto:cuyamaca.transfer@gcccd.edu)  
[www.cuyamaca.edu/transfer](https://www.cuyamaca.edu/transfer)

If you are a new student or want to attend Cuyamaca, contact High School and Community Relations/Outreach.

[Cuyamaca.Outreach@gcccd.edu](mailto:Cuyamaca.Outreach@gcccd.edu)  
[www.cuyamaca.edu/outreach](https://www.cuyamaca.edu/outreach)

### Student Life: Student Affairs & ASGCC

If you would like student engagement and involvement opportunities, assistance with student organizations, and assistance with student grievances and conduct issues, contact Student Affairs at [lauren.vaknin@gcccd.edu](mailto:lauren.vaknin@gcccd.edu)

[lauren.vaknin@gcccd.edu](mailto:lauren.vaknin@gcccd.edu)  
[www.cuyamaca.edu/student-support/student-affairs/](https://www.cuyamaca.edu/student-support/student-affairs/)

If you have questions about student representation or need assistance with student organizations, contact the Associated Student Government (ASGCC).

[asgcc@gcccd.edu](mailto:asgcc@gcccd.edu)  
[www.cuyamaca.edu/get-involved/associated-student-government-asgcc/](https://www.cuyamaca.edu/get-involved/associated-student-government-asgcc/)

