

Fullerton College

Student Accreditation Survey Report Spring 2004

Office of Institutional Research
Kenneth A. Meehan, Ph.D.



INTRODUCTION

Fullerton College undertook the task of creating and administering an Accreditation Survey for Students in the spring semester of the 2003-2004 academic year. Items for the survey were compiled by the Accreditation Steering Committee, using the Standards of the Accrediting Commission for Community and Junior Colleges of the Western Association of Schools and Colleges as a guide. Additional items were incorporated from the accreditation surveys of several local colleges, who generously provided their surveys. Each of the value groups of the Accreditation Steering Committee identified items for the accreditation survey.

METHOD

Participants

The Fullerton College Accreditation Survey for Students was administered during the spring 2004 semester on the Fullerton College web site. Responses were automatically compiled into a database and subsequently analyzed. The survey was responded to by 191 students.

Instrument

The Fullerton College Accreditation Survey for Faculty and Staff was developed by the Accreditation Steering Committee, with items developed to reflect the college's core values and the AACJC accreditation standards. Additional items were extracted from previously completed surveys at other local community colleges.

Procedure

The Accreditation Survey for Faculty and Staff was administered through the Fullerton College web site. Announcements were made in the campus newspaper, through the Associated Students, through campus clubs, and through faculty. Responses were automatically compiled into a database and subsequently analyzed using the Statistical Package for the Social Sciences, version 11.5.

RESULTS

Demographic and Educational Characteristics

The Fullerton College Accreditation Survey for Students was completed by 191 students during the spring semester of the 2003-2004 academic year. Tables 1 through 5 present the demographic characteristics of the respondents.

Table 1. Gender of Respondents

Gender	Percentage
Female	57.4%
Male	42.6%

Table 2. Age of Respondents

Age	Percentage
17 or younger	0.5%
18 – 20	50.3%
21 – 24	28.8%
25 – 34	12.9%
35 – 49	3.8%
60 and older	0.8%

Table 3. Race/Ethnicity of Respondents

Ethnicity	Percentage
American Indian/Alaskan Native	1.6%
African-American	4.7%
Asian/Pacific Islander	12.6%
Hispanic	27.4%
White	37.9%
Other	18.9%

1. Fullerton College actively pursues the goal of student equity and cultural diversity in its programs and services.

Response	Percentage
Strongly Agree	27.3%
Agree	59.8%
Disagree	7.6%
Strongly Disagree	0.8%
Not Applicable	4.5%

2. Fullerton College provides an inviting and supportive environment for staff of diverse cultural, racial, ethnic, religious, sexual orientation, and other backgrounds.

Response	Percentage
Strongly Agree	33.3%
Agree	51.5%
Disagree	9.8%
Strongly Disagree	0.8%
Not Applicable	4.5%

3. Programs and services provided by specialized student service areas (such as EOPS, Financial Aid, Adaptive Service Center, Cal Works, Tutoring Center, Writing Center, Skills Lab, Health Center, Cadena/Transfer Center, etc.) adequately meet the needs and interests of Fullerton College students.

Response	Percentage
Strongly Agree	31.1%
Agree	53.8%
Disagree	8.3%
Strongly Disagree	2.3%
Not Applicable	4.5%

4. There is a climate of trust among all constituency groups at Fullerton College.

Response	Percentage
Strongly Agree	15.2%
Agree	46.2%
Disagree	22.0%
Strongly Disagree	3.8%
Not Applicable	12.9%

5. Differing viewpoints are generally encouraged at Fullerton College

Response	Percentage
Strongly Agree	22.7%
Agree	52.3%
Disagree	15.2%
Strongly Disagree	3.8%
Not Applicable	6.1%

6. The quality of classroom instruction at Fullerton College is excellent.

Response	Percentage
Strongly Agree	23.5%
Agree	53.8%
Disagree	15.9%
Strongly Disagree	6.1%
Not Applicable	0.8%

7. The Counseling Center provides clear and accurate information about courses, programs, degrees and certificates to its students.

Response	Percentage
Strongly Agree	22.7%
Agree	47.0%
Disagree	16.7%
Strongly Disagree	6.8%
Not Applicable	6.8%

8. Fullerton College provides programs and services that allow students to be competitive individuals achieving professional goals.

Response	Percentage
Strongly Agree	20.5%
Agree	56.1%
Disagree	12.9%
Strongly Disagree	3.8%
Not Applicable	6.9%

9. The use of technology and other educational equipment enhances learning in the classroom.

Response	Percentage
Strongly Agree	31.1%
Agree	46.2%
Disagree	15.2%
Strongly Disagree	2.3%
Not Applicable	5.3%

10. Fullerton College programs are offered in a variety of modes that meet student needs.

Response	Percentage
Strongly Agree	22.0%
Agree	56.1%
Disagree	14.4%
Strongly Disagree	2.3%
Not Applicable	5.3%

11. Resources in the Fullerton College library reflect the needs of students.

Response	Percentage
Strongly Agree	22.7%
Agree	47.0%
Disagree	18.9%
Strongly Disagree	6.1%
Not Applicable	5.3%

12. The published Fullerton College course schedule provides clear and accurate information.

Response	Percentage
Strongly Agree	37.1%
Agree	43.9%
Disagree	14.4%
Strongly Disagree	1.5%
Not Applicable	3.1%

13. Students are encouraged to participate in decisions related to changes or needs at Fullerton College.

Response	Percentage
Strongly Agree	15.9%
Agree	32.6%
Disagree	34.8%
Strongly Disagree	9.1%
Not Applicable	7.6%

14. The college catalog is precise, accurate and current.

Response	Percentage
Strongly Agree	25.8%
Agree	55.3%
Disagree	9.8%
Strongly Disagree	3.0%
Not Applicable	6.1%

15. Fullerton College offers high quality instructional programs in recognized and emerging fields of study, which leads to degrees, certificates, employment or transfer to other institution of higher education.

Response	Percentage
Strongly Agree	27.3%
Agree	60.6%
Disagree	5.3%
Strongly Disagree	1.5%
Not Applicable	5.3%

16. Students are adequately prepared to apply skills (e.g., *oral and written communication, information competency, computer literacy, etc.*) to subsequent coursework, employment, or other endeavors.

Response	Percentage
Strongly Agree	24.2%
Agree	52.3%
Disagree	12.1%
Strongly Disagree	2.3%
Not Applicable	9.1%

17. Fullerton College demonstrates that student support services provide support for student learning.

Response	Percentage
Strongly Agree	22.0%
Agree	55.3%
Disagree	11.4%
Strongly Disagree	3.0%
Not Applicable	8.4%

18. Fullerton College staff, faculty, administrators and students are encouraged to take initiative in improving the college's practices, programs and services.

Response	Percentage
Strongly Agree	18.2%
Agree	52.3%
Disagree	21.2%
Strongly Disagree	1.5%
Not Applicable	6.8%

19. Fullerton College leaders create an environment for improvement, empowerment, innovation and institutional excellence.

Response	Percentage
Strongly Agree	18.2%
Agree	54.5%
Disagree	16.7%
Strongly Disagree	1.5%
Not Applicable	9.1%

20. Fullerton College's library collection meets student needs in quantity, quality, depth and variety.

Response	Percentage
Strongly Agree	19.7%
Agree	37.9%
Disagree	28.0%
Strongly Disagree	6.1%
Not Applicable	8.4%

21. The modes of instruction (on-line, telecourse, classroom, hybrid, etc.) used at Fullerton College are appropriate to students' needs.

Response	Percentage
Strongly Agree	19.7%
Agree	58.3%
Disagree	9.8%
Strongly Disagree	0.0%
Not Applicable	12.1%

22. The way courses are taught at Fullerton College meet students' needs.

Response	Percentage
Strongly Agree	18.9%
Agree	54.5%
Disagree	20.5%
Strongly Disagree	2.3%
Not Applicable	3.8%

23. Fullerton College encourages personal and civic responsibility, as well as intellectual, aesthetic and personal development in students.

Response	Percentage
Strongly Agree	19.7%
Agree	48.5%
Disagree	18.9%
Strongly Disagree	3.0%
Not Applicable	9.9%

24. Fullerton College's student support services (Tutoring Center, Writing Center, Cadena/Transfer Center, etc.) help student achieve academic and personal goals.

Response	Percentage
Strongly Agree	38.6%
Agree	45.5%
Disagree	6.1%
Strongly Disagree	0.8%
Not Applicable	9.1%

25. Fullerton College develops awareness in students of what information is available and enables students to access it.

Response	Percentage
Strongly Agree	21.2%
Agree	52.3%
Disagree	18.9%
Strongly Disagree	2.3%
Not Applicable	5.3%

26. Fullerton College leaders encourage students to take initiative in improving the practices, programs and services in which students are involved.

Response	Percentage
Strongly Agree	22.0%
Agree	40.2%
Disagree	24.2%
Strongly Disagree	3.0%
Not Applicable	10.6%

27. There are consequences for unethical behavior among students.

Response	Percentage
Strongly Agree	22.0%
Agree	43.2%
Disagree	15.9%
Strongly Disagree	3.8%
Not Applicable	15.2%

28. Instructors inform students of the consequences of unethical behavior.

Response	Percentage
Strongly Agree	29.5%
Agree	45.5%
Disagree	12.1%
Strongly Disagree	5.3%
Not Applicable	7.6%

29. I have observed or experienced unethical behavior among faculty.

Response	Percentage
Strongly Agree	12.1%
Agree	16.7%
Disagree	24.2%
Strongly Disagree	22.7%
Not Applicable	24.2%

30. My college experience has instilled in me the importance of ethical behavior in my personal and professional life.

Response	Percentage
Strongly Agree	26.5%
Agree	50.0%
Disagree	15.2%
Strongly Disagree	1.5%
Not Applicable	6.8%

31. Fullerton College ensures that what students learn is geared toward developing good ethics and effective citizenship.

Response	Percentage
Strongly Agree	18.9%
Agree	50.8%
Disagree	16.7%
Strongly Disagree	2.3%
Not Applicable	11.4%

32. Fullerton College provides adequate instructional delivery technology to support its educational programs.

Response	Percentage
Strongly Agree	16.7%
Agree	60.6%
Disagree	14.4%
Strongly Disagree	1.5%
Not Applicable	6.8%

33. Physical access and safety at Fullerton College are adequate and effectively managed.

Response	Percentage
Strongly Agree	24.2%
Agree	49.2%
Disagree	14.4%
Strongly Disagree	1.5%
Not Applicable	10.6%

34. Fullerton College is effective in establishing and maintaining partnerships with the community.

Response	Percentage
Strongly Agree	13.6%
Agree	44.7%
Disagree	13.6%
Strongly Disagree	2.3%
Not Applicable	25.8%

35. Fullerton College provides an environment that encourages personal growth.

Response	Percentage
Strongly Agree	24.2%
Agree	53.0%
Disagree	12.1%
Strongly Disagree	0.8%
Not Applicable	9.8%

36. Fullerton College provides an environment that encourages a sense of belonging.

Response	Percentage
Strongly Agree	15.9%
Agree	47.7%
Disagree	22.7%
Strongly Disagree	2.3%
Not Applicable	11.3%

37. Fullerton College provides an environment that encourages civic responsibility (productive citizens, concern of others, etc.).

Response	Percentage
Strongly Agree	19.7%
Agree	45.5%
Disagree	17.4%
Strongly Disagree	3.0%
Not Applicable	14.3%